

THE GRAVITY RESTAURANT LEADERSHIP SYSTEM

Customer Overview

Stronger restaurants through clearer leadership, practical standards, and useful tools.

Start with one problem. Use what helps. Connect work only when the connection adds value.

The goal is a restaurant that performs more consistently: better service, capable people, controlled costs, and leaders who can prove whether an improvement worked.

Founding Year Access

Completed digital resources are available at \$0 through **October 1, 2027**. No required purchase, subscription, or credit card. Registration is required in the substantive download and Reader flow. Print editions may have a purchase price.

Version 1.8 | Current capability guide. Future services are identified explicitly.

[Start with Gravity](https://thomasmonroebooks.com/start-here) | thomasmonroebooks.com/start-here

Choose a useful starting point

If one problem is urgent, start there. Describe the observed result, collect enough evidence to understand it, choose one practical change, and check the outcome.

Labor or coverage: begin with Shift Lab. Use Work Study Lab when the amount or method of work needs measurement. A study summary can travel to another workspace without automatically generating a schedule.

Food cost or stock: begin with Inventory Center, Recipe Works, or Numbers Lab according to the question. Confirm item units and prices before using a cost result.

Inconsistent execution: begin with SOP Foundry and the relevant training resources. Publishing a standard does not prove that employees can perform it.

Leadership or responsibility: begin with Quiet Gravity, The Owner's Chair, or Systems of Service. Books explain the judgment behind the operating tools.

[Choose a workspace](https://thomasmonroebooks.com/gravity-assist) | thomasmonroebooks.com/gravity-assist

[Read a practical guide](https://thomasmonroebooks.com/knowledge-center) | thomasmonroebooks.com/knowledge-center

Eight workspaces. One Gravity system.

Forms Personalizer: adapt existing materials with restaurant identity, details and QR destinations. Review the proof, then save or print.

Document Studio: build restaurant documents from guided fields and templates. Review every generated document before use.

Shift Lab: create schedules and review staffing, hours, coverage and planned labor. Managers approve the finished schedule.

SOP Foundry: develop controlled SOPs, recipes and posters, retain revisions, and publish employee materials.

[Open Gravity Assist](https://thomasmonroebooks.com/gravity-assist) | thomasmonroebooks.com/gravity-assist

Use a workspace alone when it solves the problem. You do not need to adopt the entire system before receiving value.

Measure, cost, and control the work

Numbers Lab: perform focused restaurant calculations. Check input units and business assumptions.

Work Study Lab: measure tasks, motion, waiting and output; compare methods and estimate workload. A time study does not replace coverage judgment.

Inventory Center: organize locations/items, stock changes, counts, reorders and backups.

Recipe Works: organize recipes and ingredient costs, maintain revisions, and distinguish draft from approved work.

Quick Tools are a separate collection of focused utilities, including QR creation. They are not a ninth major workspace.

[Open Quick Tools](https://thomasmonroebooks.com/gravity-quick-tools) | thomasmonroebooks.com/gravity-quick-tools

[Create a QR code](https://thomasmonroebooks.com/qr-code-generator) | thomasmonroebooks.com/qr-code-generator

SOP Foundry: manager and employee paths

Managers maintain a working copy, review revisions, and control approval and publication. Approval and publication are separate actions. Previous revisions should remain available as history.

Hosted employee connection is live. Managers publish employee materials; employees open their restaurant link at **le/CODE** and enter the employee PIN supplied by their manager. Do not put the PIN in a public QR code.

The hosted employee library and the local manager working copy are different. Publishing employee content does not create full manager cloud synchronization. Keep manager backups.

Employees can use published SOPs, recipes, active posters, and supported learning controls. Reading is not the same as certification. Managers choose the training requirement for each revision.

The current source library contains 525 SOP masters across three volumes. Foundry also includes 178 editable operational poster templates. Required official government notices remain separate.

[Explore SOP Foundry | thomasmonroebooks.com/gravity-sop-foundry](https://thomasmonroebooks.com/gravity-sop-foundry)

[Open employee access | thomasmonroebooks.com/e](https://thomasmonroebooks.com/e)

Books, reading, and downloads

The collection includes leadership books, practical manager workbooks, the three-volume SOP Library, bar and beverage resources, and the AI workbook with 215 prompts.

Quiet Gravity develops personal leadership; The Owner's Chair examines owner responsibility; Systems of Service connects leadership and operating practice. Choose the relevant workbook when you need a structured operational tool.

Digital availability and print publication are separate. A current digital resource can be downloadable while a Lulu or Amazon print edition is still being prepared. Read the status on the individual resource page.

Book Reader provides text and AI-generated neural speech for supported current books. Reading position is saved on this browser. Audio needs a working network/service; if speech is unavailable, the text remains usable.

The Overview Booklet is a public-download exception. Other substantive downloads and Reader access use the Founding Year registration flow, remembered on this browser. This is not the restaurant employee sign-in.

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What connects - and what stays local

Restaurant Profile and supported handoffs can carry useful identity or work context between tools. The receiving workspace shows what arrived. Review the result; a handoff is not a guarantee that all fields, records, or approvals synchronized.

Most browser workspace drafts stay on the current browser/device. Clearing browser data or moving devices can lose access to local work. Export or back up important work before changing devices.

Foundry hosted employee publishing is the explicit exception described in this guide. Employee records stored on the server are not removed merely by clearing browser storage.

Ask Gravity helps visitors navigate resources and understand available capabilities. If AI service is unavailable, saved guidance must be identified as such. Do not treat generated advice as approval or proof that an operation completed.

Gravity Aware currently offers an awareness check and resource direction. Automatic weekly schedule creation and the larger future solution environment are not current promises.

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Your first improvement cycle

- 1. Find:** state the problem in observable terms. Avoid beginning with blame or an assumed solution.
- 2. Prove and prioritize:** use records or observations to confirm the pattern and choose the most useful first change.
- 3. Plan and install:** assign ownership, define the standard, prepare the tool, and train the people who will use it.
- 4. Measure and correct:** compare results against the starting evidence. Adjust what is not working.
- 5. Verify and hold:** confirm the result persists, keep the useful standard, and repeat the method for the next problem.

Gravity Fulfillment Center is separate from self-service tools and remains in development for direct finished/custom production. Use the available save, download and print options today.

For current releases, download status, and help, use the website. This edition describes current architecture as of October 10, 2026; availability can change.

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