

Frequently Asked Questions

Can we run more than one plan?

Yes, only when trained management capacity can protect ownership, data, training, coaching, and review for every active plan.

What if we miss a day?

Complete the missed required action before moving forward when sequence matters. Document the delay; do not pretend the action occurred.

Can we change a target?

Yes, when evidence shows the original target is unsafe, unrealistic, poorly defined, or no longer relevant. Record who approved the change and why.

Can we edit the Word file?

Yes. Preserve the original definitions, protections, evidence requirements, and decision logic. Save a clean original copy.

What if the baseline is unreliable?

Do not draw conclusions. Correct the measure and extend or repeat baseline collection.

What if results do not improve?

Determine whether execution, training, tools, capacity, or the selected cause was wrong. Extend a controlled test, redesign, or stop.

Should every outlier be removed?

No. Investigate it. Report ordinary and exceptional conditions separately when that improves understanding.

When is a plan complete?

When the result and protections are verified, the method is documented, and ongoing ownership is assigned—not merely when the calendar ends.

Which edition is better?

Neither universally. The correct edition is the one the current team can execute with integrity.

Can this replace professional advice?

No. Restaurants remain responsible for applicable laws, regulations, food-safety requirements, employment practices, accounting, and professional advice.

What Comes Next

After completing one plan

- ☐ Confirm the sustained owner and review rhythm.
- ☐ Continue boundary metrics long enough to detect regression.
- ☐ Update the assessment using current evidence.
- ☐ Select the next constraint without abandoning the prior standard.
- ☐ Carry forward useful operating factors, lessons, and employee feedback.

A disciplined improvement cycle

Stage	Question
Assess	What verified condition matters most now?
Measure	What is happening, under which conditions, and how do we know?
Standardize	What should happen and what protections must hold?
Train	Can people explain and demonstrate the method?
Execute	Does it work during representative operations?
Verify	Did the result improve without hidden harm?
Sustain	Who keeps the standard alive and when is it reviewed again?
FINAL PRINCIPLE The calendar creates momentum. Evidence creates confidence. A usable standard and continued ownership create lasting improvement.	