

The Gravity Facilities & Maintenance System

GRV-FM01-GRV-FM30 | Release 1.1

A practical system for controlling physical restaurant, equipment readiness, repairs, vendors, downtime, and capital renewal.

Why this system exists

The Gravity Facilities & Maintenance System | GRV-FM01

Management Meaning

Restaurants lose control when physical restaurant, equipment readiness, repairs, vendors, downtime, and capital renewal are handled through memory, habit, emergency reactions, or private judgment instead of a reviewed record.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Truth - Cost - System

The Gravity Facilities & Maintenance System | GRV-FM02

TRUTH

see the current condition.

COST

Name the operational, financial, human, and trust damage.

SYSTEM

Assign owners, use tools, review evidence, and verify repair.

What this system owns

The Gravity Facilities & Maintenance System | GRV-FM03

Management Meaning

This system owns records, cadence, roles, review gates, exception handling, and improvement actions for physical restaurant, equipment readiness, repairs, vendors, downtime, and capital renewal.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

What this system does not replace

The Gravity Facilities & Maintenance System | GRV-FM04

Management Meaning

It does not replace legal, accounting, payroll, HR, food-code, engineering, insurance, fire, safety, privacy, payment-card, or other qualified review.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

The six operating areas

The Gravity Facilities & Maintenance System | GRV-FM05

01-05

01-05 Governance and authority.

06-10

06-10 front-line readiness.

11-15

11-15 routine control.

16-20

16-20 exceptions.

21-25

21-25 planning.

26-30

26-30 scorecards and renewal..

Thirty tools share one operating grammar

The Gravity Facilities & Maintenance System | GRV-FM06

Management Meaning

Every tool has one official ID, owner, frequency, source standard, decision field, and verification path. No uncontrolled local duplicates.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Governance and roles

The Gravity Facilities & Maintenance System | GRV-FM07

Management Meaning

The owner approves thresholds. The GM runs the rhythm. Department managers complete assigned checks. Qualified reviewers handle regulated or sensitive decisions.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Daily rhythm

The Gravity Facilities & Maintenance System | GRV-FM08

Management Meaning

Daily work catches current problems before they become guest damage, waste, loss, risk, or turnover. The manager records facts first.

Expected Behavior

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Weekly review rhythm

The Gravity Facilities & Maintenance System | GRV-FM09

Management Meaning

Weekly review asks: what failed, what repeated, what is overdue, what costs us, and what must be corrected before the next week.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Monthly scorecard rhythm

The Gravity Facilities & Maintenance System | GRV-FM10

Management Meaning

Monthly scorecards convert raw activity into patterns, risks, closed actions, current owners, and next priorities.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Evidence and source rules

The Gravity Facilities & Maintenance System | GRV-FM11

Management Meaning

Every record names the source, date, owner, limitation, and decision. Estimates are labeled until verified. Completed records are archived.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Corrective-action discipline

The Gravity Facilities & Maintenance System | GRV-FM12

Management Meaning

Corrective action closes the control failure, not only the immediate problem. Cause, action, owner, due date, evidence, and verification are required.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Dashboard measures

The Gravity Facilities & Maintenance System | GRV-FM13

Management Meaning

Track controlled assets, critical assets, open repairs, overdue repairs, overdue preventive maintenance, open corrective actions, downtime hours, and capital-risk signals.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

How the forms library is used

The Gravity Facilities & Maintenance System | GRV-FM14

Management Meaning

The forms library provides field-ready records for all 30 tools. Use the PDF for clean distribution and DOCX for controlled local customization.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

How the workbook is used

The Gravity Facilities & Maintenance System | GRV-FM15

Management Meaning

The XLSX is the live control center. The PDF workbook is the stable print/share reference. Do not type over formulas or rename controlled sheets.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Manager training cadence

The Gravity Facilities & Maintenance System | GRV-FM16

Management Meaning

Train the why, the rhythm, the form standard, and the dashboard review. Managers should practice with one realistic example before live use.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

30-Day Accelerated Path

The Gravity Facilities & Maintenance System | GRV-FM17

Management Meaning

Install only the first 3-5 GRV-FM tools tied to one real facilities pressure point. Days 1-5 measure and define, Days 6-10 train and pilot, Days 11-20 execute, Days 21-27 stress-test, and Days 28-30 verify and decide.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

60-Day Guided Path

The Gravity Facilities & Maintenance System | GRV-FM18

Management Meaning

Use this path when the restaurant needs more time for learning, cleaner evidence, manager practice, vendor coordination, and sustained adoption. Day 30 is the midpoint gate; Day 60 is the final hold decision.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

GRV-FM30: 90-Day Improvement Plan

The Gravity Facilities & Maintenance System | GRV-FM19

Management Meaning

Use GRV-FM30 only when a true quarterly facilities improvement plan is needed. It is not the installation path. Keep 30/60 installation separate from legitimate 90-day improvement planning.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.

Final operating standard

The Gravity Facilities & Maintenance System | GRV-FM20

Management Meaning

Face the truth. Name the cost. Build the system. Review the evidence. Correct the failure. Verify before expanding.

Expected Behavior

Use the approved GRV-FM tool, record facts before judgment, name the source and owner, choose one next action, and verify the result before marking the work complete. Use Verified Closed only when evidence shows the correction worked.