

THE GRAVITY STANDARDS & INTELLIGENCE DASHBOARD

Release 1.1 | Authority, currency, evidence, risk, adoption, and controlled change

CENTER STATUS: FAIL | WORKBOOK VERSION: 1.0 | NEXT QUARTERLY REVIEW: NOT SET | WEBSITE: DEFERRED UNTIL ALL FIVE SYSTEMS ARE COMPLETED

ACTIVE GRAVITY SYSTEMS 8	ACTIVE STANDARDS -	STANDARDS DUE -
HIGH / CRITICAL SIGNALS -	OPEN EXCEPTIONS -	AUDIT PASS RATE -
TRAINING CURRENT -	VENDOR REVIEWS DUE -	AI USES PENDING -
EVIDENCE GAPS -	OPEN ACTIONS -	OVERDUE ACTIONS -
AVG SYSTEM HEALTH 0.0	AVG MATURITY 0.0	OPEN CHANGE REQUESTS -

MANAGEMENT READOUT

Start with Checks. Review only trusted sources, current standards, material signals, open exceptions, evidence gaps, system-health weaknesses

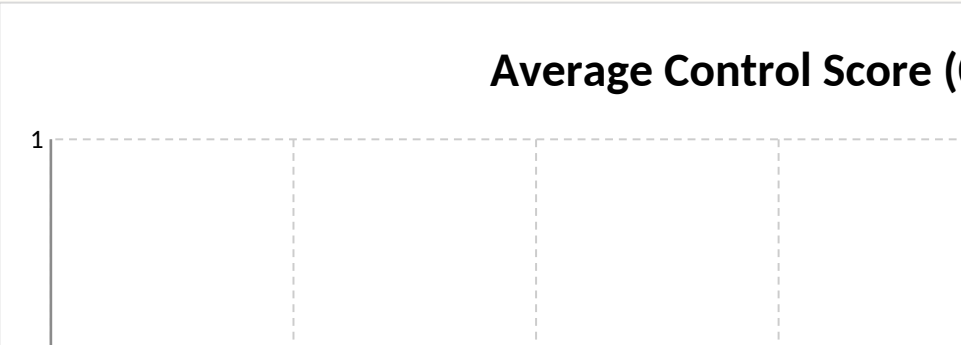
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ACTIVE GRAVITY SYSTEMS	ACTIVE STANDARDS	STANDARDS DURING IMPLEMENTATION
document only after impact review, approval, implementation planning, training, and post-implementation verification.		

SYSTEM HEALTH BY DIMENSION	
Dimension	Average Score
Ownership	0.0
Currency	0.0
Completion	0.0
Evidence	0.0
Training	0.0
Closure	0.0



START HERE

Digital control center for GRV-I01–GRV-I30 | Governance and decision support, not professional advice

[OPEN LINKED GRAVITY GLOSSARY →](#)

THE SEVEN OPERATING RULES

1	Use the strongest applicable authority first: law and regulator, then contract or platform rule, then Gravity standard, then approved local practice.
2	Record the source, current-as-of date, owner, review cadence, and evidence location before relying on an external claim.
3	Yellow cells with blue text are editable inputs. Cream cells are formulas. Green formula text links to another worksheet.
4	A signal is not a standard. Triage it, obtain qualified review when needed, assess impact, approve the response, and preserve the decision.
5	Do not replace a controlled file until version, approval, effective date, training, archive, and replacement links are complete.
6	Use evidence to score health and maturity. A completed form without current proof is not a passed control.
7	Keep operating records in their home Gravity system. The Center governs currency, risk, evidence, exceptions, and change across systems.

CONTROL LOOP

1. Observe	Source Register + Change Intelligence	Capture current official, industry, technology, public-health, vendor, and operational signals.
2. Assess	Risk Register + Change Impact	Determine authority, reliability, urgency, affected systems, data, people, vendors, and guests.
3. Decide	Standards Review + Exceptions	Adopt, reject, monitor, escalate, or time-limit an approved deviation.
4. Control	Document Control + Version Releases	Publish the approved version and preserve what it replaces.
5. Implement	Change Plans + Training	Test, train, roll out, retain rollback controls, and collect proof.
6. Verify	Audits + Cross-System Tests + Evidence	Confirm conformance and that one change did not weaken another control.
7. Renew	Health + Maturity + Review Calendar	Choose the next 90-day priorities and annual 180-day roadmap.

BOUNDARIES

This workbook does not provide legal, regulatory, employment, food-safety, cybersecurity, privacy, accessibility, insurance, accounting, or other professional advice; the Center controls standards, evidence, risk, exception, and change records.

The Gravity System | Published by Thomas Monroe Books | Author: Thomas Butler | Release 1.1 | August 2026 | Website update deferred until all five sy

GRV-I TOOL INDEX

Thirty coordinated tools across six standards and intelligence control areas

[OPEN LINKED GRAVITY GLOSSARY →](#)

Tool ID	Control Area	Tool Name	Purpose
GRV-I01	Governance & Control	System Registry & Ownership Map	Define every Gravity system, owner, version, evidence location, and review status.
GRV-I02	Governance & Control	Standards Hierarchy & Authority Matrix	Separate law, code, contract, platform rule, Gravity standard, and local practice.
GRV-I03	Governance & Control	Controlled Document Master Register	Identify current controlled files and the people accountable for them.
GRV-I04	Governance & Control	Version History & Release Record	Preserve what changed, who approved it, and what it replaced.
GRV-I05	Governance & Control	Archive & Replacement Authorization	Remove obsolete files without losing traceability.
GRV-I06	Change & Intelligence	External Intelligence Source Register	Maintain a trusted source list with owner, cadence, and current-as-of date.
GRV-I07	Change & Intelligence	Regulatory & Legal Change Monitor	Capture a change signal and route it for qualified review and decision.
GRV-I08	Change & Intelligence	Industry & Consumer Trend Brief	Translate market signals into bounded tests, decisions, or watch items.
GRV-I09	Change & Intelligence	Technology & Platform Change Brief	Assess platform, payment, automation, data, and vendor changes.
GRV-I10	Change & Intelligence	Food Safety & Public Health Intelligence Brief	Track current official food safety guidance and local adoption differences.
GRV-I11	Risk & Trust	Cybersecurity Baseline Assessment	Review governance, access, protection, detection, response, and recovery basics.
GRV-I12	Risk & Trust	Data Privacy & Consent Review	Map collected data, permission, use, retention, access, and deletion rules.
GRV-I13	Risk & Trust	AI Use Case & Risk Review	Approve useful AI work with data, human review, disclosure, and stop controls.
GRV-I14	Risk & Trust	Vendor & System Risk Review	Review criticality, data access, contract controls, continuity, and evidence.
GRV-I15	Risk & Trust	Accessibility & Inclusion Review	Check physical, service, digital, communication, and accommodation barriers.
GRV-I16	Standards Verification	Gravity Standard Requirement Record	State one controlled requirement, its authority, scope, owner, and evidence.
GRV-I17	Standards Verification	Evidence & Traceability Log	Connect standards, actions, tests, training, and current proof.
GRV-I18	Standards Verification	Exception & Deviation Request	Time-limit and approve deviations with compensating controls.
GRV-I19	Standards Verification	Standard Conformance Audit	Test requirements with evidence, findings, owners, and verification.
GRV-I20	Standards Verification	Cross-System Control Test	Verify handoffs between systems rather than reviewing them in isolation.
GRV-I21	System Health	System Health Scorecard	Score ownership, currency, completion, evidence, training, and closure.
GRV-I22	System Health	Tool Adoption & Completion Review	Determine whether required tools are actually used and producing evidence.
GRV-I23	System Health	Training Currency & Competency Review	Verify required learning is current and demonstrated in work.
GRV-I24	System Health	Incident & Signal Pattern Review	Find repeated signals that individual incident closure can hide.
GRV-I25	System Health	Gravity 90-Day Maturity Assessment	Create an evidence-based baseline and the next small set of priorities.
GRV-I26	Decision & Renewal	Standards & Intelligence Review Agenda	Run a disciplined review of sources, changes, risks, evidence, and actions.
GRV-I27	Decision & Renewal	Change Impact Assessment	Determine affected systems, documents, people, data, vendors, and guests.
GRV-I28	Decision & Renewal	Controlled Change Implementation Plan	Assign approvals, testing, training, rollout, rollback, and evidence.
GRV-I29	Decision & Renewal	Post-Implementation Verification	Verify that the change works and did not weaken another control.
GRV-I30	Decision & Renewal	Annual Standards Renewal & 180-Day Roadmap	Renew the controlled system and set the next improvement horizon.

LINKED GRAVITY GLOSSARY

Controlled definitions for this system. Select a term from [Start Here](#) to open this reference.

Glossary ID	Term	Gravity definition	Primary system use
GLOSS-001	Accountable owner	The person ultimately responsible for ensuring that a required result is achieved. Work may be assigned to others, but accountability remains with this person.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-002	Action owner	The person assigned to complete a specific action, provide the required evidence, and report its status by the due date.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-003	Adoption	Consistent use of an approved standard, process, or tool by the people and locations expected to use it.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-005	Approval	A documented decision by a person with the authority to accept, reject, release, or change a defined item.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-006	Approved version	The currently authorized form, standard, process, workbook, or document identified through version control.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-007	Archive	A protected location for superseded or inactive records that must be retained but must not be mistaken for the current version.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-008	Audit pass rate	Passed audit records divided by all populated audit records.	Standards & Intelligence Center

GLOSS-009	Authority	The legitimate right to make, approve, stop, escalate, or change a decision within defined limits.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-010	Authority hierarchy	Applicable law/regulation; code or regulator guidance; contract/platform rule; industry standard; Gravity standard; approved local practice.	Standards & Intelligence Center
GLOSS-012	Baseline	The documented starting condition used to compare later performance, adoption, risk, or results.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-014	Benchmark	A comparison point used to understand performance; it is not automatically a required target or an applicable standard.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-016	Business continuity	The planned ability to continue or restore critical restaurant operations during and after a disruption.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-018	Closeout	The documented decision that an action, issue, incident, or implementation is complete, including evidence, verification, date, and remaining follow-up.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-020	Competency	Demonstrated ability to perform a defined task or make a defined decision to the required standard under appropriate conditions.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-022	Control	A designed action, rule, approval, check, restriction, or record intended to prevent, detect, correct, or contain an unacceptable result.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center

GLOSS-025	Controlled change	Approved change with impact review, test, training, rollout, rollback, evidence, and verification.	Standards & Intelligence Center
GLOSS-026	Corrective action	A documented response intended to eliminate, reduce, or control the cause of a confirmed problem, with an owner, due date, evidence, and effectiveness review.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-028	Current source	Source record has an owner, current-as-of date, review cadence, next review, and accessible evidence.	Standards & Intelligence Center
GLOSS-029	Decision rights	The defined boundaries identifying who may decide, approve, recommend, perform, stop, or escalate a matter.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-031	Dependency	A person, supplier, utility, system, facility, record, or resource required for an activity to operate successfully.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-033	Due date	The approved date by which an assigned action or decision must be completed or escalated.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-034	Escalation	A controlled transfer of a decision or issue to a person with greater authority, expertise, or responsibility because a threshold, deadline, risk, or boundary has been reached.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-036	Evidence	Reliable information showing what occurred, what was decided, whether a requirement was met, or whether a result was achieved.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-037	Evidence currency	Current when a location exists and the valid-until date is today or later.	Standards & Intelligence Center

GLOSS-038	<u>Exception</u>	An approved, limited, and time-bound departure from a standard, supported by authority, rationale, compensating controls, and review.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-043	<u>Frequency</u>	The required completion rhythm for a control or tool, such as per event, daily, weekly, monthly, quarterly, annually, or when a defined change occurs.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-045	<u>Gravity standard</u>	An approved Gravity requirement or operating expectation that remains subordinate to applicable law, regulation, official authority, contract, and platform rules.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-047	<u>Implementation</u>	The controlled process of turning an approved goal or standard into configured tools, trained behavior, operating practice, evidence, verification, and sustainment.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-048	<u>Incident</u>	An event or condition that causes or could cause harm, disruption, loss, control failure, or an unacceptable operating result.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-057	<u>Material change</u>	A change significant enough to affect authority, risk, results, people, guests, systems, records, training, contracts, or operating controls.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-058	<u>Maturity score</u>	Average of governance, currency, evidence, adoption, risk control, and closure scores, 0 to 5.	Standards & Intelligence Center
GLOSS-072	<u>Pilot</u>	A limited, controlled test used to identify defects, resource needs, training gaps, and evidence before wider rollout.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center

GLOSS-075	Qualified review	Review by a person with the required professional knowledge, organizational authority, license, certification, or subject-matter responsibility.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-080	Record	Retained information documenting an input, action, decision, approval, exception, result, or verification.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-081	Recovery	The controlled restoration of operations, technology, records, facilities, finances, staffing, or other capabilities after disruption.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-086	Review cadence	The approved schedule for examining a record, source, control, result, or standard and deciding whether action is required.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-088	Risk level	Qualitative combination of impact and likelihood used for triage.	Standards & Intelligence Center
GLOSS-092	Scope	The defined locations, roles, activities, records, time period, systems, and exclusions covered by a decision or implementation.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-093	Signal	Observed external or internal change that may require a decision.	Standards & Intelligence Center
GLOSS-095	Standard	An approved requirement or expectation used to guide work and evaluate conformance.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-096	System health score	Average of standard, evidence, and adoption scores for a dimension, 0 to 5.	Standards & Intelligence Center

GLOSS-097	System owner	The person accountable for the integrity, current version, controls, evidence, performance, and renewal of a defined system.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-099	Training currency	Current training rows divided by all populated training rows.	Standards & Intelligence Center
GLOSS-100	Trigger	A defined event, condition, threshold, date, or signal that requires a tool, review, decision, action, or escalation.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-102	Validation	Confirmation that a design, requirement, tool, or method is appropriate for its intended purpose before or during use.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-103	Verification	A fact-based check confirming that a required action occurred and met the defined acceptance criteria.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center
GLOSS-104	Version control	The method used to identify, approve, release, replace, archive, and trace changes to controlled materials.	Growth & Sales Building, Guest Relationship & Retention, Implementation & Verification, Manager Development, Restaurant Performance & Profitability, Risk & Continuity, Standards & Intelligence Center

CENTER SETTINGS & CONTROL ASSUMPTIONS

Set owners and dates before using dashboard results

Setting	Value	Format	Control note
Organization / restaurant		Text	Name used for the controlled center.
Primary location / scope		Text	One location, group, or enterprise scope.
Center owner		Person / role	Accountable for the review cycle.
Workbook version	1.0	Text	Update only through controlled release.
Effective date	8/10/2026	Date	Approved effective date.
Last quarterly review		Date	Most recent complete standards review.
Next quarterly review		Date	Expected at least every 90 days unless policy is stricter.
Annual renewal due	8/10/2027	Date	Annual controlled renewal date.
Default evidence validity months	12	Whole number	Use a shorter period when authority or risk requires.
Critical action response days	3	Whole number	Management target; does not replace legal deadlines.
High action response days	10	Whole number	Management target.
Standard score scale maximum	5	Whole number	Used in health and maturity assessments.

RESPONSIBILITY MODEL

Role	Accountable for	May approve	Must not assume
Center Owner	Cadence, completeness, escalation, renewal	Routine administrative release within authority	Legal or technical expertise outside competence
System Owner	System adoption, evidence, action closure	System procedures within delegated authority	Authority over another system
Qualified Reviewer	Interpretation in their discipline	Advice or sign-off within license / role	Operational ownership
Document Owner	Controlled wording, version, replacement, archive	Editorial release when approvals are present	Substantive policy change without approval
Implementer / Manager	Training, rollout, proof, feedback	Execution decisions within the approved plan	Changing the approved standard during rollout

EXTERNAL INTELLIGENCE SOURCE REGISTER

[illegible]

EXTERNAL INTELLIGENCE SOURCE REGISTER

[illegible]

GRAVITY SYSTEM REGISTRY & OWNERSHIP MAP

[illegible]

GRAVITY SYSTEM REGISTRY & OWNERSHIP MAP

GRV-101 | The cross-system control plane; operating records remain in their home system

[illegible]

CONTROLLED STANDARDS REGISTER

[illegible]

CONTROLLED STANDARDS REGISTER

[illegible]

CONTROLLED DOCUMENT MASTER REGISTER

GRV-103 / 105 | Current file, approval, replacement, archive, and next review

Document ID	Document Title	System	Tool ID	Document Type	Owner	Approved By	Version	Effective Date	Next Review	Status	Current File / Link	Replaces Document ID	Archive Location	Training Required?	Release ID	Notes
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VERSION HISTORY & RELEASE RECORD

GRV-104 | What changed, why, who approved it, what it affects, and how it was verified

Release ID	Document / Standard ID	Release Type	Prior Version	New Version	Release Date	Approved By	Change Summary	Reason / Source	Impact Level	Systems Affected	Training Required?	Implementation Status	Verification Date	Verified By	Archive / Evidence Link	Notes
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CHANGE & INTELLIGENCE REGISTER

GRV-107-110 / I24 | Signals become decisions only after authority, reliability, impact, and owner review

[illegible]

CHANGE & INTELLIGENCE REGISTER

GRV-107-110 / I24 | Signals become decisions only after authority, reliability, impact, and owner review

[illegible]

RISK & TRUST REGISTER

GRV-111-115 | Cybersecurity, privacy, AI, vendor, payment, and accessibility decisions

[illegible]

RISK & TRUST REGISTER

[illegible]

VENDOR & SYSTEM RISK REVIEWS

GRV-114 | Criticality, data, payment, contract, continuity, security, privacy, and accessibility evidence

Vendor ID	Vendor / System	Service	Owner	Data Access	Payment Scope	Criticality	Contract Renewal	Security Evidence Date	Privacy / DPA	Accessibility Evidence	Incident Notice Terms	Business Continuity	Review Result	Next Review	Open Actions	Evidence / Contract Link	Notes
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EVIDENCE & TRACEABILITY LOG

[illegible]

EVIDENCE & TRACEABILITY LOG

[illegible]

EXCEPTION & DEVIATION REGISTER

[illegible]

EXCEPTION & DEVIATION REGISTER

[illegible]

STANDARD CONFORMANCE AUDITS

GRV-119 | Requirement, sample, evidence, result, finding, action, due date, and verified closure

Audit ID	Audit Date	System	Standard / Tool	Auditor	Requirement / Test	Sample / Evidence	Result	Severity	Finding	Action ID	Owner	Due Date	Status	Verified Date	Verified By	Notes
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CROSS-SYSTEM CONTROL TESTS

GRV-120 | Verify handoffs, not isolated documents

Test ID	Test Date	Trigger / Process	Source System	Receiving System	Control Point	Expected Result	Actual Result	Result	Evidence Link	Failure Impact	Owner	Action ID	Retest Date	Retest Result	Verified By	Notes
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TRAINING CURRENCY & COMPETENCY REVIEW

GRV-I23 | Assignment, completion, renewal, evidence, competency, and action

[illegible]

TRAINING CURRENCY & COMPETENCY REVIEW

[illegible]

SYSTEM HEALTH SCORECARD

[illegible]

SYSTEM HEALTH SCORECARD

GRV-I21-I22 | Score only with current evidence; 0 = absent, 5 = consistently controlled

[illegible]

GRAVITY 90-DAY MATURITY ASSESSMENT

[illegible]

GRAVITY 90-DAY MATURITY ASSESSMENT

[illegible]

CONTROLLED CHANGE IMPLEMENTATION PLANS

GRV-127-129 | Impact, approval, test, training, rollout, rollback, and verification

Plan ID	Related Signal / Standard	Change Description	Systems Affected	Impact Level	Owner	Sponsor / Approver	Approval Date	Start Date	Target Date	Training Plan	Test / Pilot	Rollout Plan	Rollback Trigger / Plan	Status	Verification Date	Verification Result	Evidence Link	Notes
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STANDARDS & INTELLIGENCE ACTION LOG

One material gap, one owner, one due date, one proof, one verified closure

Action ID	Date Opened	System	Source Record / Tool	Issue / Gap	Priority	Owner	Expected Result	Due Date	Status	Evidence / Proof	Verification Date	Verified By	Effectiveness Result	Document / Training Change	Notes
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STANDARDS & INTELLIGENCE REVIEW CALENDAR

[illegible]

STANDARDS & INTELLIGENCE REVIEW CALENDAR

GRV-126 / 130 | Planned cadence, accountable owner, completion, decision, and next due date

[illegible]

CENTER CONTROL CHECKS

PASS means required workbook controls pass; it does not certify legal or operational compliance

CENTER STATUS		FAIL					
Check	Actual	Expected	Difference	Tolerance	Where to Fix	Status	Notes
Organization / scope set	0	1	-1	0	Settings!B7:B8	FAIL	Required before management reporting.
Center owner set	0	1	-1	0	Settings!B9	FAIL	One accountable Center owner is required.
Quarterly review scheduled	0	1	-1	0	Settings!B13	FAIL	Schedule the next review.
Active systems have owners	8	0	8	0	System Registry!D:F	FAIL	Every active system needs a system owner.
Active systems have document owners	8	0	8	0	System Registry!E:F	FAIL	Every active system needs controlled-document ownership.
Source records have owners	16	0	16	0	Source Register!E:E	FAIL	Trusted sources need accountable review owners.
Source records have current-as-of date	0	0	0	0	Source Register!H:H	PASS	Current claims need an as-of date.
Active standards have owners	0	0	0	0	Standards Register!H:N	PASS	No ownerless active standard.
Current documents have owners	0	0	0	0	Document Control!F:K	PASS	Current controlled documents require ownership.
Expired exceptions	0	0	0	0	Exceptions	PASS	Expired exceptions require immediate review.
Critical open actions	0	0	0	0	Action Log	PASS	Critical work must be escalated; use this check as a stop signal.
Overdue scheduled reviews	0	0	0	0	Review Calendar	PASS	Complete or reschedule with approval.

CHECK INTERPRETATION

CONTROLLED LISTS

Reference values for consistent entry; change through version control

SYSTEMS	
Value	Use
GRV-L	Leadership
GRV-T	Training
GRV-C	Cost & Labor
GRV-S	Service
GRV-F	Food & Inventory
GRV-R	CRM
GRV-P	Performance & Profitability
GRV-I	Standards & Intelligence
ALL	Enterprise scope

STATUS	
Value	Use
Draft	Not approved
Under Review	Review underway
Active	Approved current state
Current	Current controlled file
Superseded	Replaced but retained
Archived	Historical record
Retired	No longer used
Closed	Verified complete

PRIORITY	
Value	Use
Low	Routine
Medium	Managed priority
High	Prompt management action
Critical	Immediate escalation
Moderate	Risk impact label
Pending	Decision not complete
Monitor	Watch without adoption

SOURCE TIER	
Value	Use
Law / Regulation	Applicable legal authority
Code / Regulator Guidance	Official code or guidance
Contract / Platform Rule	Binding or operating relationship
Industry Standard	Recognized external standard
Gravity Standard	Controlled system requirement
Approved Local Practice	Authorized site practice
Industry Research	Context, not authority
Unverified	Do not rely without confirmation

DEFINITIONS, CONTROL LOGIC & OFFICIAL SOURCES

Current official sources accessed August 10, 2026; confirm jurisdiction, contract, and current version before reliance

Term / metric	Definition / formula	Workbook source	Decision caution
Authority hierarchy	Applicable law/regulation; code or regulator guidance; contract/platform rule; industry standard; Gravity standard; approved local practice.	Standards Register	Applicability and hierarchy can vary; obtain qualified review.
Current source	Source record has an owner, current-as-of date, review cadence, next review, and accessible evidence.	Source Register	Current does not guarantee applicability or correctness.
Signal	Observed external or internal change that may require a decision.	Change Intelligence	A signal is not automatically a standard.
Risk level	Qualitative combination of impact and likelihood used for triage.	Risk Register	Not a legal or actuarial risk model.
Evidence currency	Current when a location exists and the valid-until date is today or later.	Evidence Log	Evidence must actually support the stated requirement.
Audit pass rate	Passed audit records divided by all populated audit records.	Dashboard / Audits	Sampling quality matters; partial and not-tested records are not passes.
Training currency	Current training rows divided by all populated training rows.	Dashboard / Training Currency	Completion does not by itself prove competency.
System health score	Average of standard, evidence, and adoption scores for a dimension, 0 to 5.	System Health	Score only with current proof.
Maturity score	Average of governance, currency, evidence, adoption, risk control, and closure scores, 0 to 5.	Maturity Assessment	Maturity is a management model, not a certification.
Controlled change	Approved change with impact review, test, training, rollout, rollback, evidence, and verification.	Change Plans	Emergency change still needs documented retrospective review.
Exception	Approved, scoped, time-limited deviation with compensating controls.	Exceptions	An exception does not waive law, regulation, contract, or safety duty.

OFFICIAL EXTERNAL SOURCES				
Food safety	U.S. Food and Drug Administration - FDA Food Code	2022 Food Code + 2024 Supplement	https://www.fda.gov/food/fda-food-code	Most recent FDA model code and supplement; confirm state/local adoption.
State adoption	FDA - State Retail and Food Service Codes and Regulations by State	Current directory	https://www.fda.gov/food/fda-food-code/state-retail-and-food-service-codes-and-regulations-state	Starting point only; verify local authority.
Cybersecurity	National Institute of Standards and Technology - Cybersecurity Framework 2.0	CSF 2.0	https://www.nist.gov/publications/nist-cybersecurity-framework-csf-20	Voluntary framework; adapt to the organization.
Cybersecurity baseline	Cybersecurity and Infrastructure Security Agency - Cybersecurity Performance Goals	CPG 2.0	https://www.cisa.gov/cybersecurity-performance-goals-2-0-cpg-2-0	High-impact baseline practices.
Artificial intelligence	NIST AI Risk Management Framework Resource Center	Current resources	https://airc.nist.gov/	Risk-governance reference; evolving field.
Generative AI	NIST AI 600-1, Generative AI Profile	Current technical report	https://airc.nist.gov/technical-reports/	Companion profile for generative-AI risks.
Privacy	NIST Privacy Framework	Current framework	https://www.nist.gov/privacy-framework	Voluntary enterprise privacy-risk framework.
Employment	U.S. Department of Labor - Restaurant Employment Toolkit	Current toolkit	https://www.dol.gov/agencies/whd/compliance-assistance/toolkits/restaurant	Federal starting point; verify state/local law.
Workplace safety	Occupational Safety and Health Administration - Restaurant Safety	Current resources	https://www.osha.gov/young-workers-restaurant-safety	Restaurant hazard and young-worker resources.
Equal employment	U.S. Equal Employment Opportunity Commission	Current employer guidance	https://www.eeoc.gov/	Obtain qualified advice for specific decisions.
Accessibility	U.S. Department of Justice - ADA Title III	Current guidance	https://www.ada.gov/topics/title-iii/	Restaurants are public accommodations; confirm specific duties.
Digital accessibility	U.S. Department of Justice - Guidance on Web Accessibility and the ADA	Current guidance	https://www.ada.gov/resources/web-guidance/	Starting point for websites and digital experiences.
Consumer protection	Federal Trade Commission - Business Guidance	Current guidance	https://www.ftc.gov/business-guidance	Marketing, reviews, privacy, and consumer-protection resources.
Payments	PCI Security Standards Council - Document Library	PCI DSS v4.0.1	https://www.pcisecuritystandards.org/document_library/	Confirm applicable merchant/provider obligations.
Industry context	National Restaurant Association - State of the Restaurant Industry	2026 report	https://restaurant.org/research-and-media/research/research-reports/state-of-the-industry/	Industry evidence, not a restaurant-specific requirement.
Economic context	U.S. Bureau of Labor Statistics - Consumer Price Index	Current releases	https://www.bls.gov/cpi/	External context only; not a pricing rule.